

SERVICE ENERGY

PROPANE FUEL OIL KEROSENE GASOLINE

HEATING & AIR CONDITIONING

3799 N. DuPONT HWY.

DOVER, DE 19901

POORE'S

PROPANE GAS SERVICE, INC.

Serving The Community Since 1940

Priority Plus Silver Service Plan

Serving you from THREE Convenient Locations:

MILFORD • DOVER • LEWES

1-800-505-4281

Customer Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____ SE/Poore's Account #: _____

New _____ or Renewal _____ Date cleaned: _____

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Plan A: Gas Heat with AC.....	\$295.00	225	Plan E: Gas Heat Only.....	\$185.00	135
Plan B: Oil Heat with AC.....	\$295.00	225	Plan F: Air Conditioner Only.....	\$180.00	130
Plan C: Heat Pump.....	\$190.00	140	Plan G: Boilers.....	\$205.00	160
Plan D: Oil Furnace Only.....	\$195.00	145			

15+ year

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SERVICE ENERGY/POORE'S PROPANE WILL:

1. Priority Plus Silver Service Plan provides an annual 14-point heating/cooling tune-up. For any future repair work the parts & labor are discounted 15% off our normal flat rate pricing. \$99 Diagnosis Daytime Rate. \$169 Diagnosis After Hours Rate will apply.
2. Provide 24-hour, 7-days a week emergency service. Any call after hours that is not of an EMERGENCY-NO HEAT nature will be charged at regular rates. Calls received between 4:40 p.m. and midnight are not considered emergencies if outside temperature is above 40° Fahrenheit. Between midnight and 7:00 am., temperatures must be below 35° Fahrenheit for call to be considered an emergency. Air conditioning calls will be handled during regular hours only, Monday through Friday 8:00 am to 4:30 pm.

If the heating/air conditioning service plan is purchased, the a/c tune-up will be performed in conjunction with the heating system tune-up. An employee from Service Energy/Poore's Propane will call to schedule the date. Tune-up service includes, but is not limited to, lubrication and cleaning of motors; cleaning of condenser and evaporator coils, cleaning of heat exchangers, when applicable; cleaning of condensate drain pans and condensate traps; wire tightening and component inspection; performance analysis rendered by pressure readings, superheat and sub-cooling calculations, temperature differential reading, voltage and current draws and combustion testing, when applicable.

Service Energy/Poore's Propane shall not be obligated to provide parts and service at no charge required by acts of God, fire, water damage (water in tank), boiler failure, failure to set thermostat, electrical failure, failure of low water cut off, automatic feeder; defective radiator, piping systems, duct work, domestic hot water equipment water circulators, warm air blowers, or other accessories. Service Energy/Poore's Propane's obligation to furnish parts shall be subject to availability through usual supply sources.

Service Energy/Poore's Propane shall not be liable for any loss or damage resulting from delay or failure to render service when such delay or failure is caused by war, strikes, differences with workman, lack of materials or any conditions beyond its control or resulting from fires or accidents that are unavoidable or beyond its control. In no event shall Service Energy/Poore's Propane be liable for incidental or consequential damages or injury.

HEATING TERM: Heating plan is good from date of acceptance for a 12 month period; not to exceed 1 year from acceptance date.

COOLING TERM: Cooling plan is good from date of acceptance for a 12 month period; not to exceed 1 year from acceptance date.

ACCEPTED:

Service Energy/Poore's Propane: _____ Date: _____

Customer: _____ Date: _____

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