

SERVICE ENERGY

PROPANE FUEL OIL KEROSENE GASOLINE

HEATING AND AIR CONDITIONING

3799 N. DUPONT HWY.
DOVER, DE 19901

POORE'S

PROPANE GAS SERVICE, INC.

Serving The Community Since 1940

BRONZE CLEANING SERVICE PLAN

Serving you from **THREE** Convenient Locations:

MILFORD • DOVER • LEWES

1-800-505-4281

Customer Name: _____
 Street Address: _____
 City: _____ State: _____ Zip: _____
 Phone Number: _____ SE/Poores Account #: _____
 New _____ or Renewal _____ Date Cleaned: _____

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Plan		Plan	
E02	Hot Air Gas Heater \$119 + Parts	A02	Gas Heat with AC \$195 + Parts
D02	Hot Air Oil Heater \$129 + Parts	B02	Oil Heat with AC \$205 + Parts
C02	Heat Pump \$119 + Parts	I02	Fireplace \$99 + Parts
F02	AC Only \$109 + Parts	J02	Rinnai Water Heater \$109 + Parts
G02	Oil Boiler \$139 + Parts		
H02	Gas Boiler \$129 + Parts		

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SERVICE ENERGY/POORE'S PROPANE WILL:

- Service Plan provides an annual 14 point heating/cooling tune-up. For any future repair work the parts & labor normal flat rate pricing. \$99 Diagnosis Daytime Rate. \$149 Diagnosis After Hours Rate will apply.
- Provide 24-hour, 7 days a week emergency service. Any call after hours that is not of an EMERGENCY-NO HEAT nature will be charged at regular rates. Calls received between 4:40 p.m. and midnight are not considered emergencies if outside temperature is above 40° Fahrenheit. Between midnight and 7:00 a.m., temperatures must be below 35° Fahrenheit for call to be considered an emergency. **Air conditioning calls will be handled during regular hours only, Monday through Friday 8:00 a.m. to 4:30 p.m.**
- Automatically renew service contract on the expiration date. Customer needs to call and schedule clean and service after receiving bill. **If the heating/air conditioning service plan is purchased, the a/c tune-up will be performed in conjunction with the heating system tune-up.** Tune-up service includes, but is not limited to lubrication and cleaning of motors, cleaning of condenser and evaporator coils, cleaning of heat exchangers, when applicable; cleaning of condensate drain pans and condensate traps; wire tightening and component inspection; performance analysis rendered by pressure readings, superheat and sub-cooling calculations, temperature differential reading, voltage and current draws and combustion testing, when applicable.

Service Energy/Poore's Propane shall not be obligated to provide parts and service at no charge required by acts of God, fire, water damage (water in tank), boiler failure, failure to set thermostat, electrical failure, failure of low water cut off, automatic feeder; defective radiator, piping systems, duct work, domestic hot water equipment water circulators, warm air blowers, or other accessories. Service Energy/Poore's Propane obligation to furnish parts shall be subject to availability through usual supply sources.

Service Energy/Poore's Propane shall not be liable for any loss or damage resulting from delay or failure to render service when such delay or failure is caused by war, strikes, differences with workman, lack of materials or any conditions beyond its control or resulting from fires or accidents that are unavoidable or beyond its control. In no event shall Service Energy/Poore's Propane be liable for incidental or consequential damages or injury.

HEATING TERM: Heating plan is good from date of acceptance for a 12 month period; not to exceed 1 year from acceptance date.

COOLING TERM: Cooling term is good from date of acceptance for a 12 month period; not to exceed 1 year from acceptance date.

ACCEPTED:

Service Energy/Poore's Propane: _____ Date: _____

Customer: _____ Date: _____

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